



## COMMUNICATION OPTIONS

WHILE AT *BEST WEEK EVER* OVERNIGHT CAMP (ROOTS, SURGE, THRIVE)

*Parents, are you missing your camper? Send them a letter, a package or a two-way email!*

### YOU CAN SEND LETTERS OR PACKAGES (including AMAZON) TO:

'Camper's Name/Session Name' (Example: Jane Smith | THRIVE Camp)

Camp Orchard Hill | 640 Orange Road | Dallas, PA 18612

- Mail will be delivered at dinner each evening, Monday-Friday
- Mail can also be dropped off in the main office each weekday from 9am-2:30pm or after 4pm. We do not recommend arriving to the camp office from 8:15-9am or from 2:45-4:00pm as you will run into our Day Camp carline!
- Guests arriving at camp to deliver mail or supplies for a camper **MUST** check in at the front office only.

### YOU CAN VIEW YOUR CAMPER'S SNACK SHOP BALANCE AND ADD MONEY THROUGH ULTRA CAMP:

- Log in to your account at [www.camporchardhill.com](http://www.camporchardhill.com) (click LOG IN)
- Click on the three line icon in the top left corner of your screen to access the drop down menu
- Select CAMP STORE >> STORE DEPOSITS. Add the amount and click NEXT until you reach check out

### PURCHASE A TWO WAY EMAIL BLOCK THROUGH ULTRA CAMP FOR UPDATES FROM YOUR CAMPER:

**(this option will not be available to purchase until AFTER your camper has checked in for the week)**

- Log in to your account at [www.camporchardhill.com](http://www.camporchardhill.com) (click LOG IN)
- Click on the three line icon in the top left corner of your screen to access the drop down menu.
- Select MESSAGE CENTER >> EMAIL A CAMPER
- Make your selection and click NEXT until you reach the cart for payment.
- Your emails will be printed at 4pm each day and delivered at dinner – beginning with Monday dinner. Your camper will respond in their own handwriting and the reply will be scanned in the following morning around 10am. Your first response will arrive on Tuesday morning.
- Two way emails can only be set up through the primary account where your camper is registered. If you would like multiple people to have this function, you will need to share your log in details.

### VIEW SESSION PHOTOS STARTING MONDAY NIGHT

- We have changed our photo sharing plan! It is no longer located in your Ultra Camp account.
- Watch your primary email address for an invitation link to view pictures
- *The primary email address on your account will receive information about photos!*

### CONTACT OUR LEADERSHIP TEAM WITH ANY QUESTIONS OR CONCERNS!

Our leadership team is open and available for communication at any time and especially while your camper is attending their camp session. Please reach out to the office directly at (570) 333-4098 x100 or [office@camporchardhill.com](mailto:office@camporchardhill.com) and we will direct your call or email to the appropriate team member.